

# TROUBLESHOOTING

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## TKM & KEYLINE CLONING TOOL



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## 884 DECRYPTOR MINI & TKM

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### WHAT DO THE LIGHTS INDICATE?

The green light indicates 884 Decryptor Mini is connected to the device. The three red lights indicate the status of the cloning process. When the red light blinks, it means the machine works, and when it is steady, the machine has completed that specific phase. When all lights are on and steady, the cloning process is completed.

### WHAT DOES 884 DECRYPTOR MINI CLONE?

All types of fixed code transponders, first and second generation Texas<sup>®</sup> Crypto, first and second generation Philips<sup>®</sup> Crypto, Megamos<sup>®</sup> Crypto (for VAG models - to be activated with TKM Starter Kit), Megamos<sup>®</sup> Crypto (for Kia, Daewoo-Chevrolet, Pontiac), Keyline Keyless Kit, Keyline RFD100.

Regarding first generation Philips<sup>®</sup> Crypto transponder, 884 Decryptor Mini can clone some PH1A; but not PH1B, PH1C, PH1D, PH1E and Keyline RK60 remote controls.

If 884 Decryptor Mini is not able to clone a key, on the screen of the smartphone / tablet / PC, will appear “Not clonable”.

### HOW DO I CONNECT THE SMARTPHONE (OR TABLET) TO 884 DECRYPTOR MINI?

Using the supplied cables. To connect 884 Decryptor Mini to the PC use the longer cable supplied; to connect 884 Decryptor Mini to the smartphone / tablet use both cables. These must be joined together at the USB ends. The Micro USB end of the longer cable must be connected to 884 Decryptor Mini, while the Micro USB end of the shorter cable (OTG cable) must be connected to the device (smartphone or tablet).



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## WHAT HAPPENS IF I REMOVE THE KEY WHILE WRITING?

It is not advisable, since the writing phase may not be completed and it would have to repeat the whole writing process again.

## WHAT IS THE PROCEDURE?

Insert the key into the ignition, turn it on for 5 seconds, then turn the ignition off and remove the key.

This is one full cycle. Wait for 5 seconds and repeat 8 times.

## WHAT IF AFTER THE SNIFFING PROCESS AND THE CALCULATION AN ERROR APPEARS?

If after 8 sniffs and the calculation, the software does not ask you to enter the TKM but shows an error, before proceeding with other 8 sniffs, start the car with the original key.

It is important you do this 8 times only.

If you start the procedure again, the sniffing process is attempted up to 16 turns which makes the car believe it is a theft attempt and locks the immobiliser, so even the original key fails to start the vehicle.

## WHAT SHOULD I DO IF THE CAR DOES NOT START WITH THE ORIGINAL KEY?

Insert the original key and turn on the ignition to position 2 where the dash lights up and leave the ignition switched on with the original key for 45 minutes.

After that switch off the ignition and the key will work fine. Some VAG systems reset in 15 minutes, some 30 minutes and some 45 minutes, so we advise you to use the 45 minutes to avoid having to start the reset over if switched off too soon.

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## KEYLINE CLONING TOOL APP

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### HOW DO I DOWNLOAD THE APP?

Just log in Google Play Store, type in the search string of your smartphone or tablet “Keyline Cloning Tool” and select the icon with the Keyline Logo. You can also download Keyline Cloning Tool App from your PC accessing to <https://play.google.com/store?hl>

### HOW CAN I UPDATE 884 DECRYPTOR MINI?

884 Decryptor Mini does not need updates. Just update the Keyline Cloning Tool App, every time an update is available at Google Play Store.

In case an update of 884 Decryptor Mini is needed, it will be notified by Keyline Technical Support or by newsletter, and must be necessarily done via PC.

### DOES 884 DECRYPTOR MINI WORK WITH ALL SMARTPHONES / TABLET ANDROID?

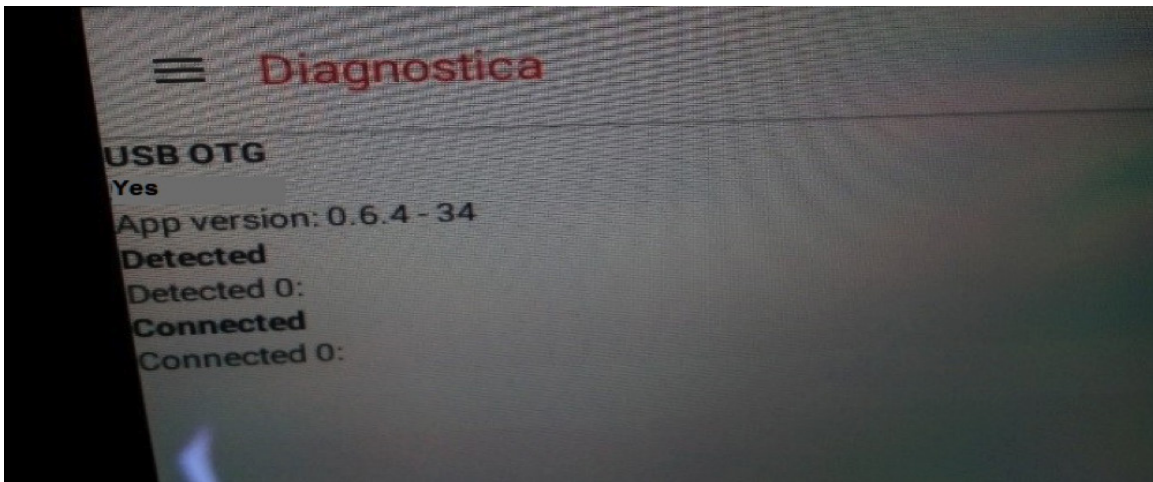
No. 884 Decryptor Mini is compatible with smartphones / tablets that have OTG or USB function

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enabled. To check if your phone has this feature, just download Keyline Cloning Tool App and check if in the “Diagnostic” section the parameter is set to YES USB OTG.

Some phones, even if provided with OTG function enabled, cannot communicate with the USB –OTG due to issues related to the phone’s firmware, therefore it is recommended to do a final test by connecting the Mini to the phone and check if the green led switches on.



## **DOES 884 DECRYPTOR MINI WORK WITH ALL ANDROID VERSIONS?**

No, 884 Decryptor Mini works with smartphones and tablets with Android 4.1 and followings.

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## KEYLINE CLONING TOOL SOFTWARE

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### **I FORGOT MY PASSWORD, HOW DO I ACCESS?**

You can request a new password through the software interface or by logging in [www.keyline.it](http://www.keyline.it) or [www.keyline-usa.com](http://www.keyline-usa.com) websites. You will receive an e-mail informing you of the change. To activate the new password just click on the link sent to your email address. The password must be at least 8 characters.

### **I DID NOT RECEIVE A REGISTRATION E-MAIL. WHAT DOES IT MEAN?**

It is possible that the settings of your system block the reception of some messages. Check in the Spam folder. The sender is Keyline S.p.A.

### **HOW DO I INSTALL THE SOFTWARE?**

Follow these few steps: download the software from [www.keyline.it](http://www.keyline.it) or [www.keyline-usa.com](http://www.keyline-usa.com) by clicking on DOWNLOAD SOFTWARE in 884 Decryptor Mini product page. Once the program has been downloaded, click twice to start the installation. Now just follow the instructions that appear in the interface to complete the installation.

### **WHICH WINDOWS VERSION DOES IT WORKS WITH?**

The minimum operating system required is Windows 7 updated to the latest version.

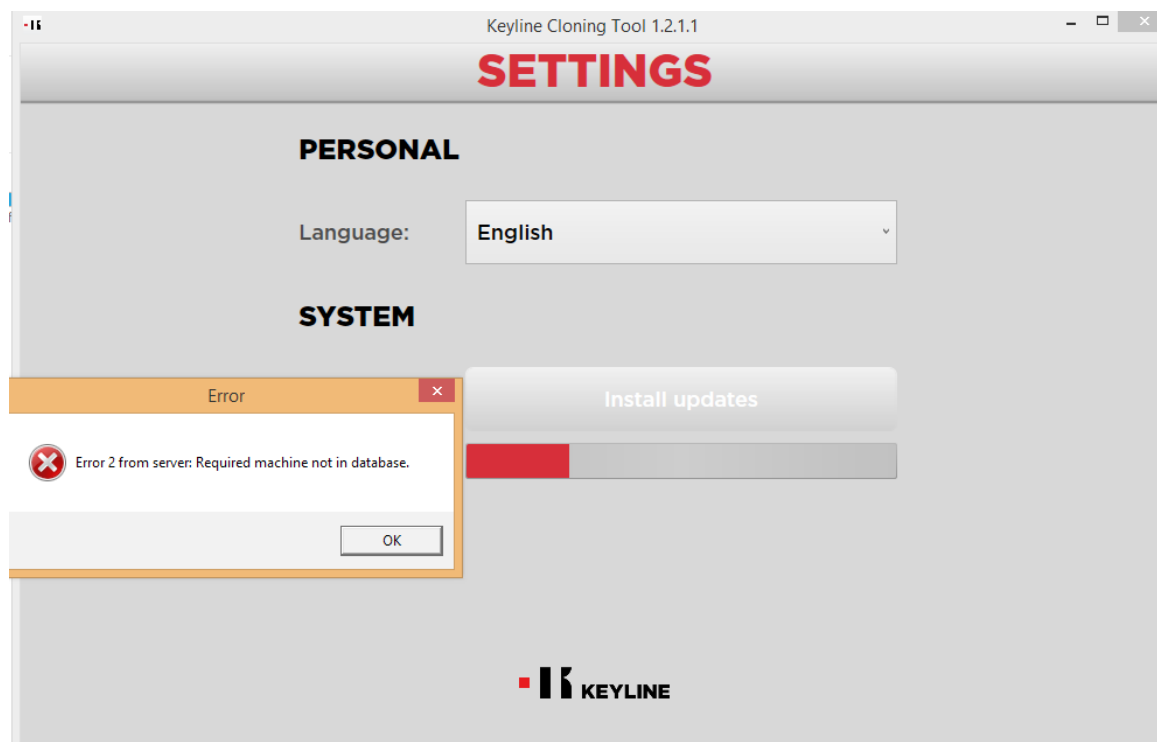
### **I CANNOT DOWNLOAD THE PROGRAM. WHY?**

There may be problems due to the action of the Antivirus or Firewall. Try to disable them temporarily while downloading and installing the software KCT.

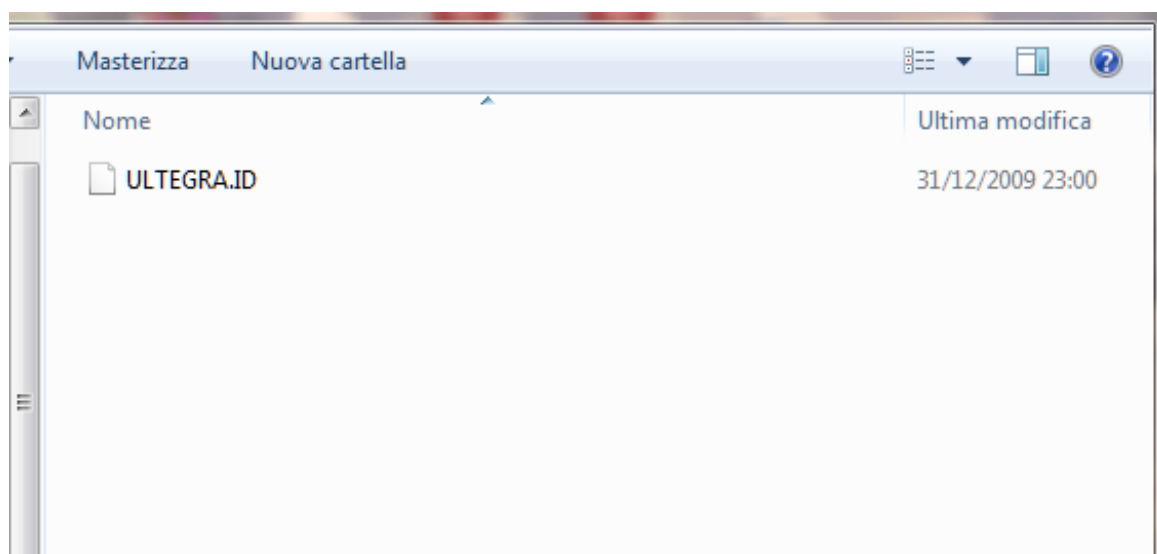
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## ERRORS THAT MAY APPEAR IN THE KEYLINE CLONING TOOL SOFTWARE

WHAT IF ON THE SCREEN APPEARS AN ERROR SAYING THE 884/MINI IS NOT IN THE DATABASE?

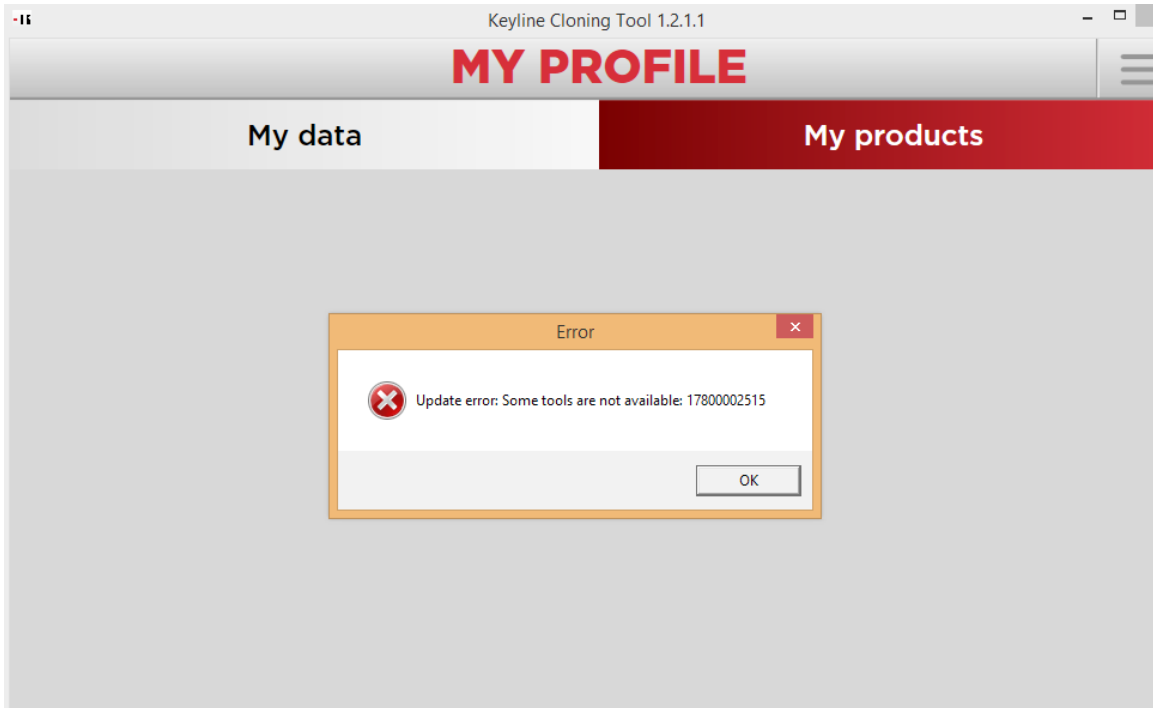


Connect 884 Decryptor/Mini to the PC open the disk and send the Ultegra ID file to Keyline Technical Support.

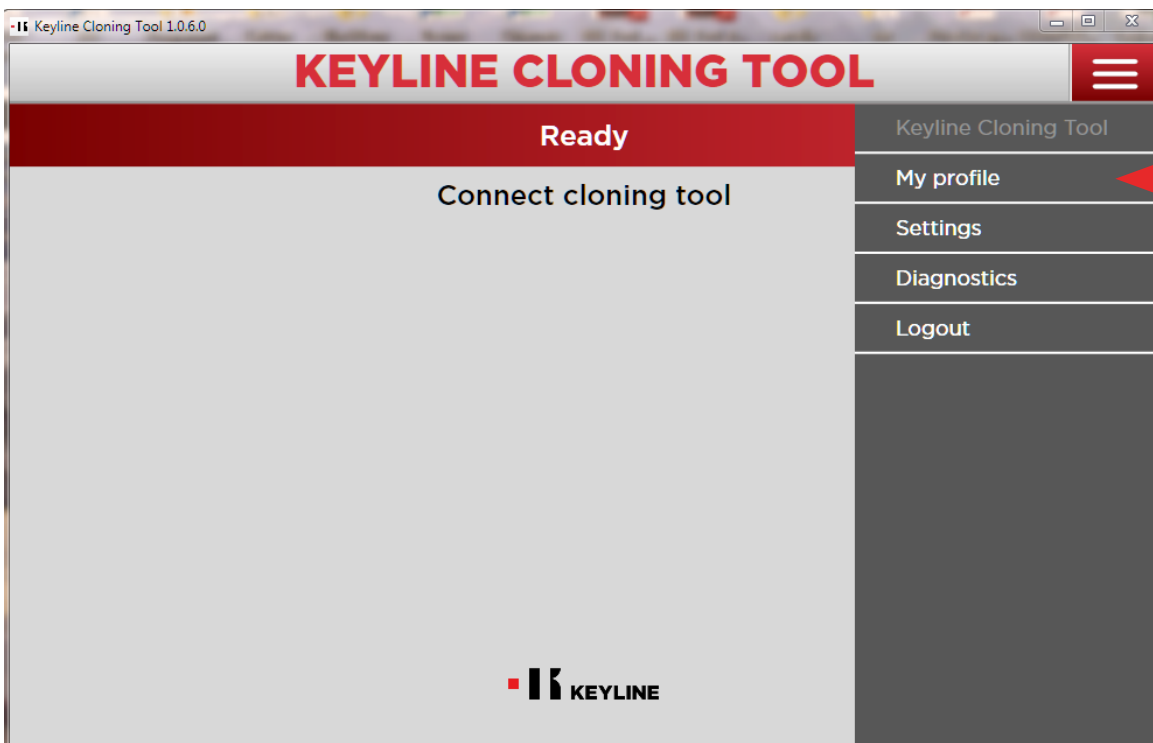


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WHAT IF ON THE SCREEN APPEARS AN ERROR SAYING THE CLONING TOOL IS NOT AVAILABLE?



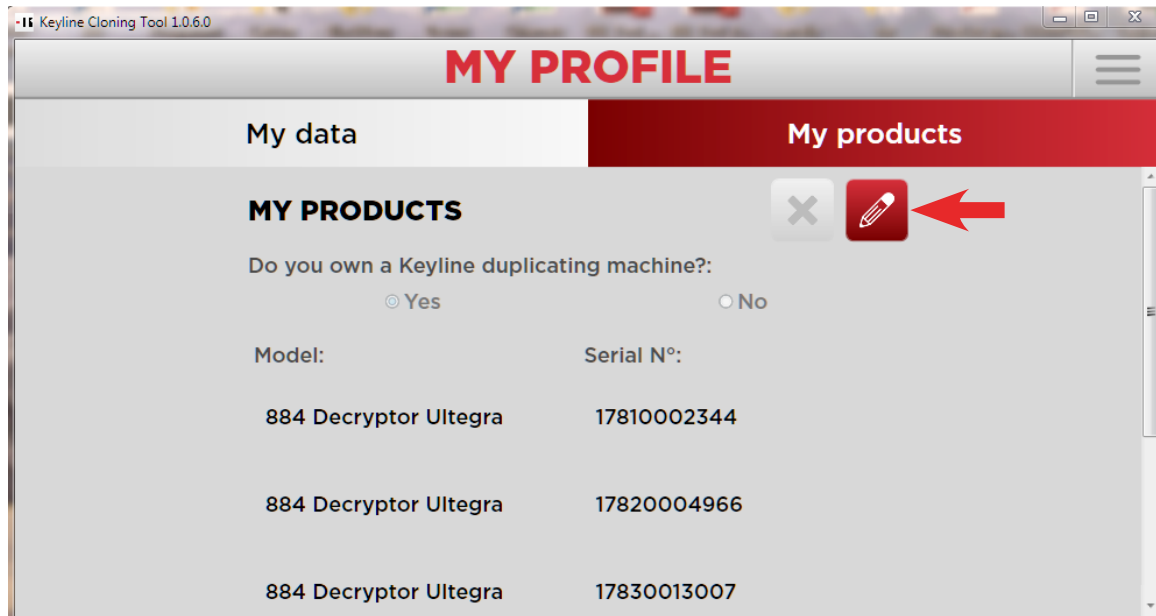
From the menu, select "My Profile".



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Select the “My Products” and click on the pencil icon. It will show you 884 Decryptor/Mini with its serial number. Click on the floppy disk icon to save the changes and link 884 Decryptor/Mini to your account.

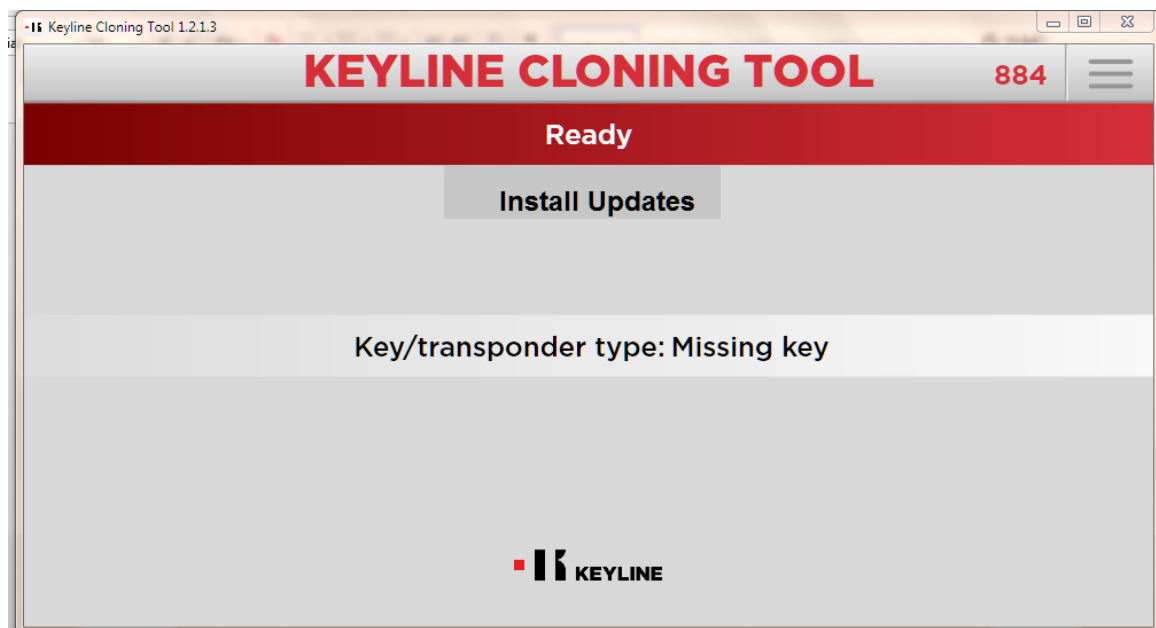
If the problem persists, please contact Keyline Technical Support.



## WHAT IF LAUNCHING THE SOFTWARE, ON THE SCREEN APPEARS INSTALL UPDATE?

Unplug and plug the usb cable of the 884.

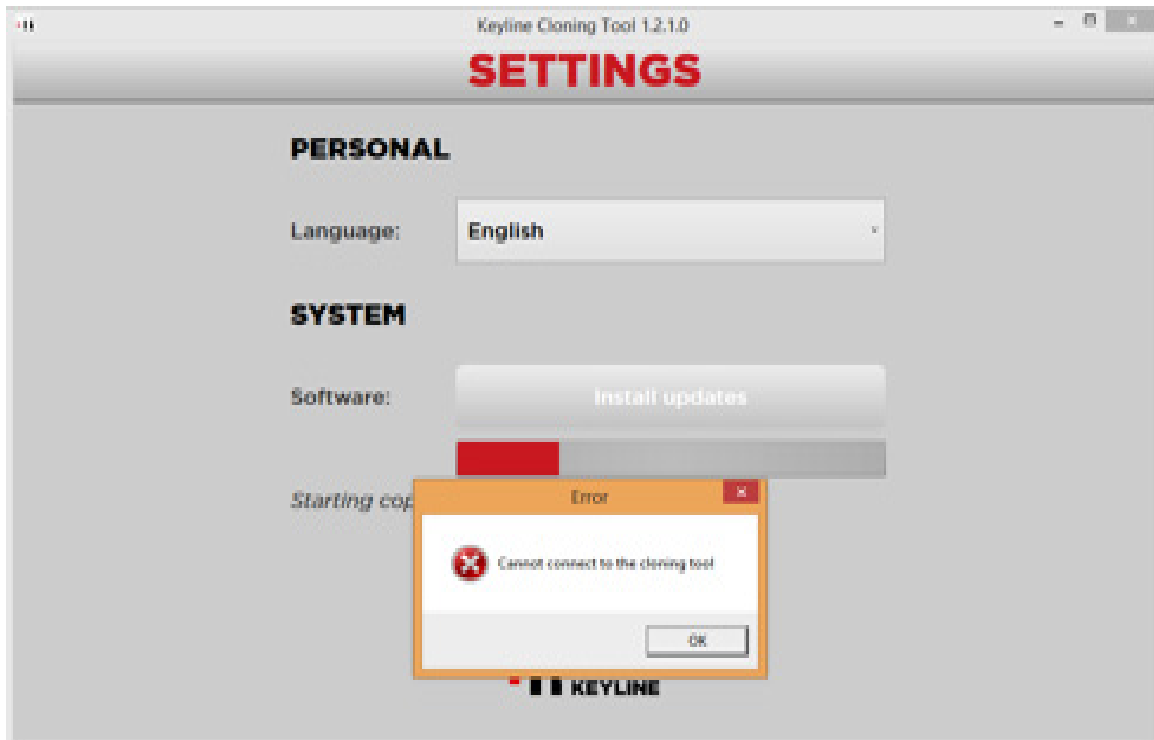
If it does not work, update the Keyline Cloning Tool software and the 884 to the latest version.





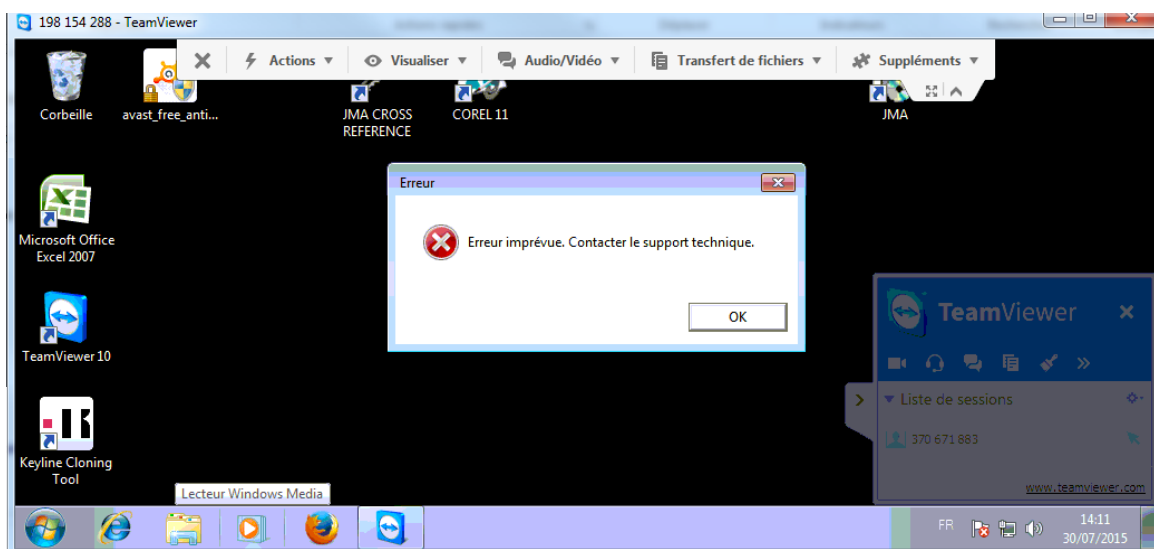
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**WHAT IF ON THE SCREEN APPEARS AN ERROR SAYING THE 884/MINI CANNOT CONNECT TO CLONING TOOL?**



If it does not work, update the Keyline Cloning Tool software to the latest version.

**WHAT IF LAUNCHING THE SOFTWARE, ON THE SCREEN APPEARS AN ERROR SAYING TO CONTACT THE TECHNICAL SUPPORT?**

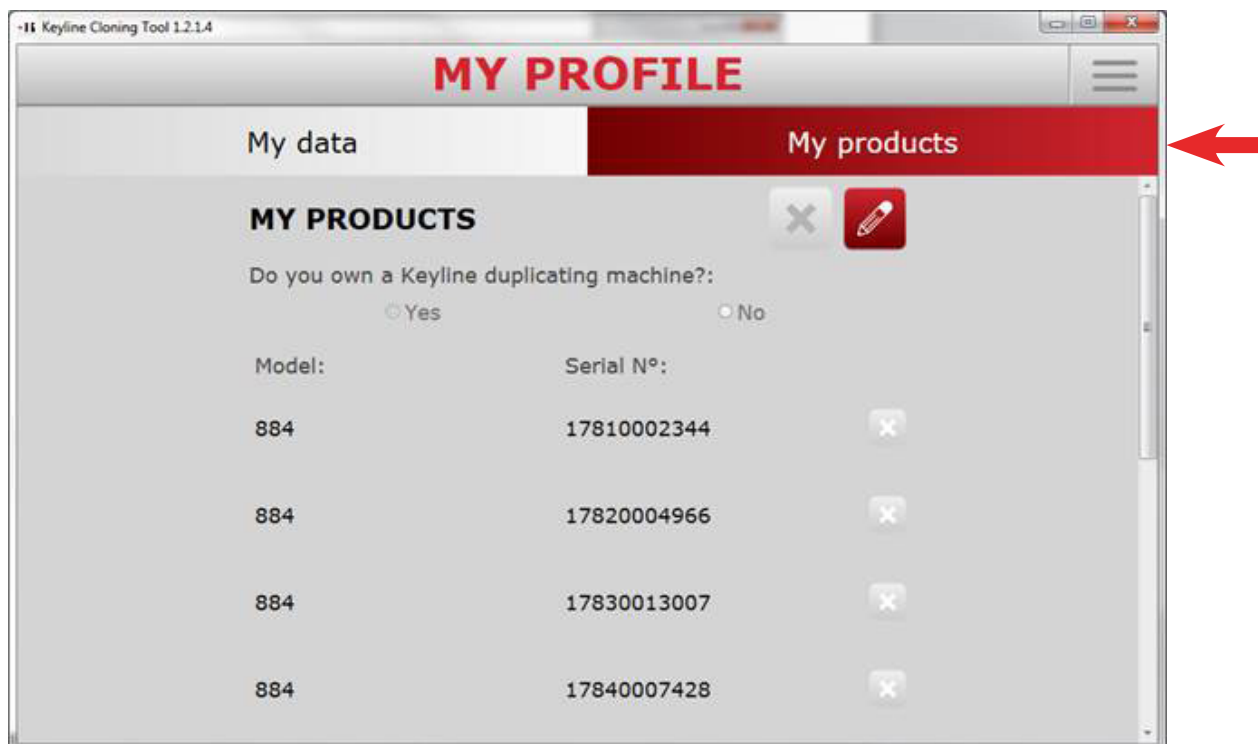
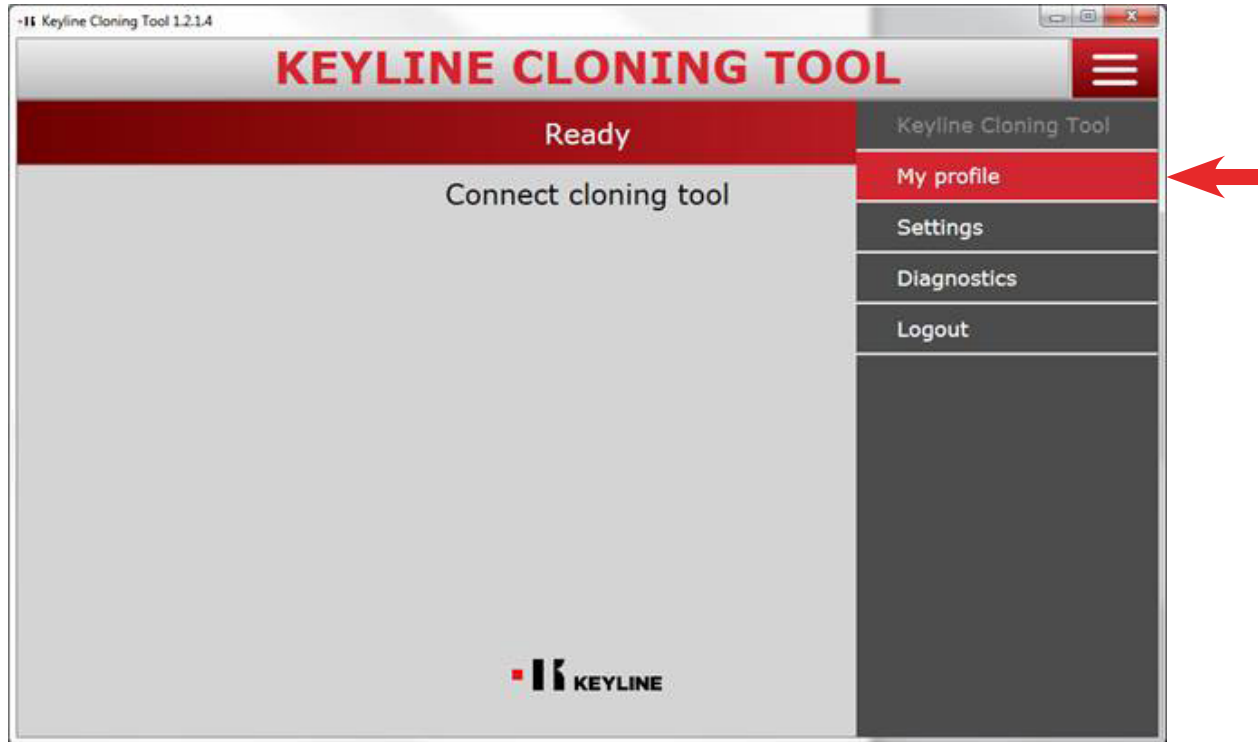


If it does not work, update the Keyline Cloning Tool software to the latest version.

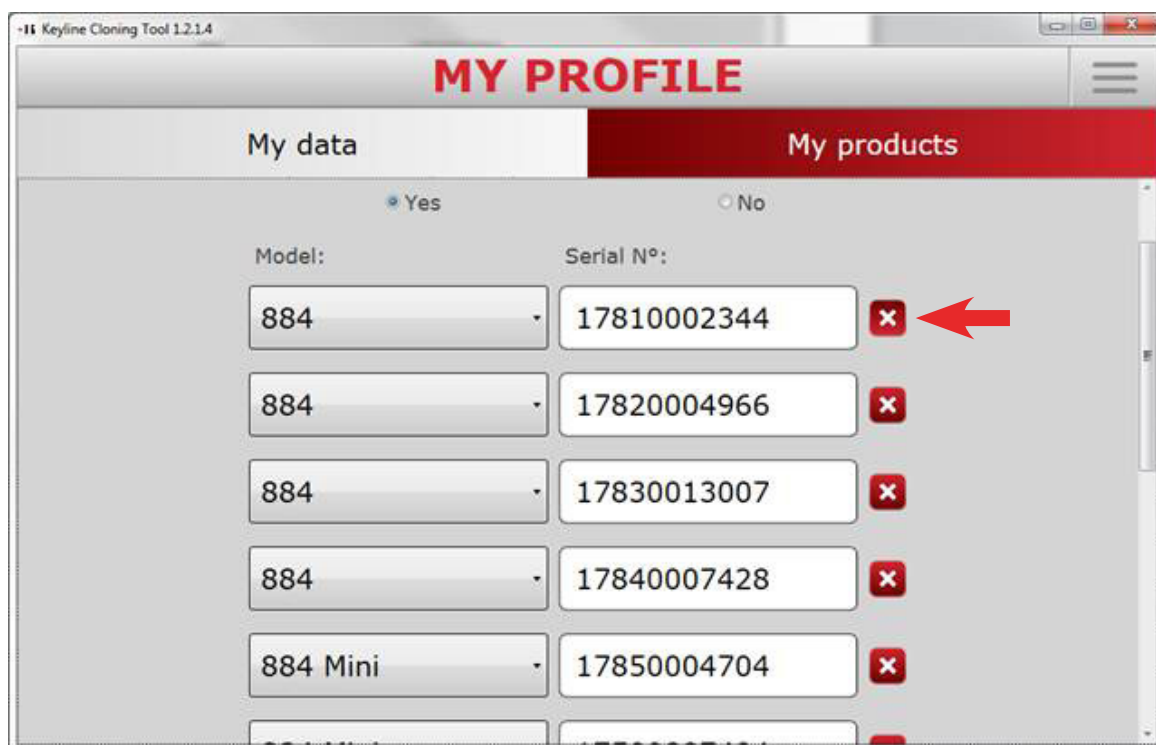
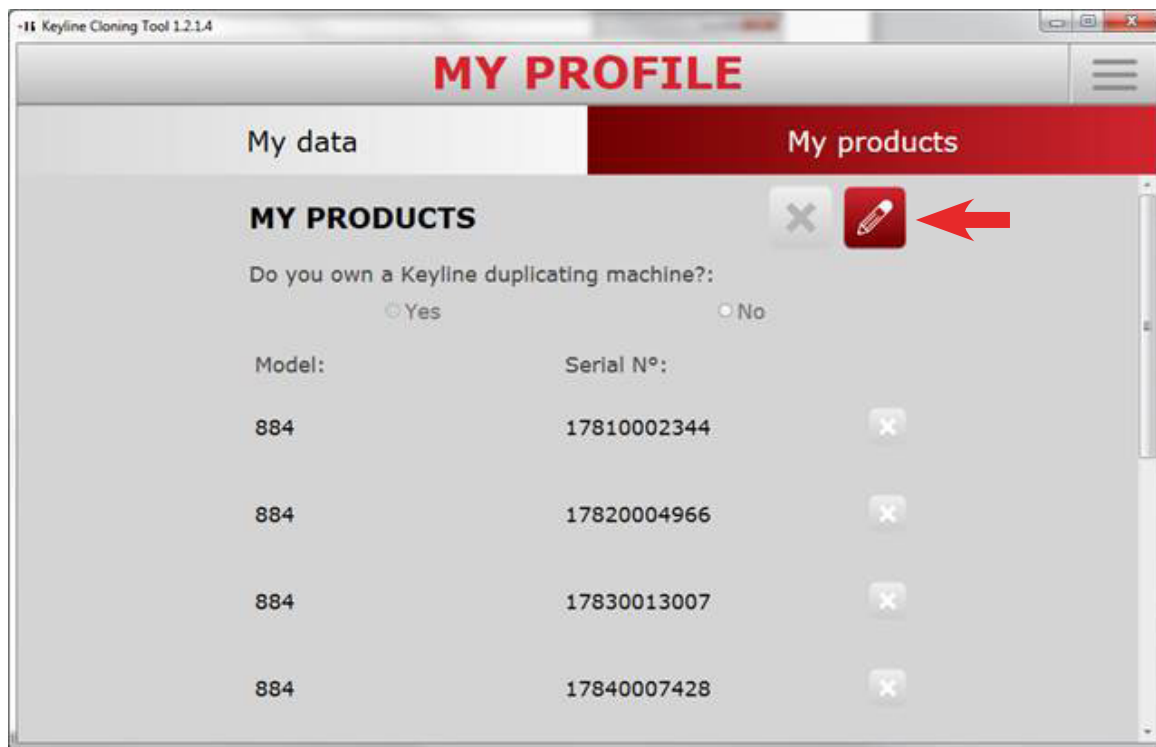
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## WHAT IF A 884/MINI IS REGISTERED TO ANOTHER ACCOUNT?

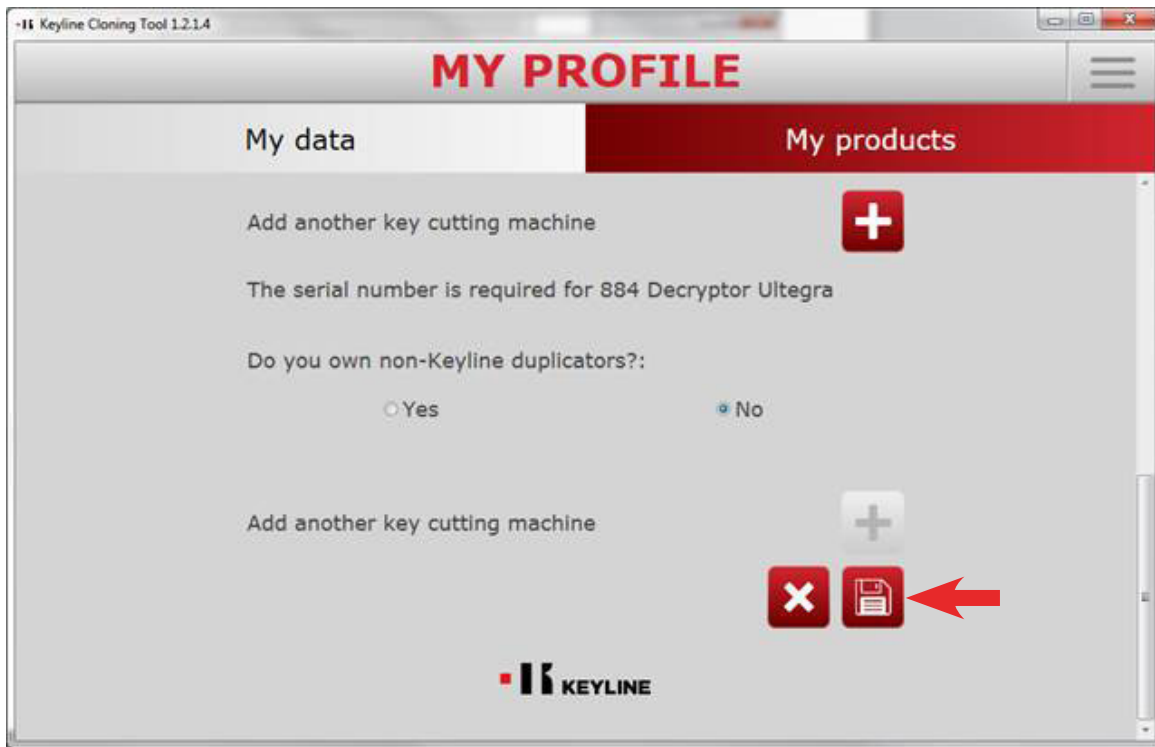
If you want to link 884/Mini to a new user, you must first unlink it from the active user related.



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If the problem persists, please contact Keyline Technical Support.

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## IMPORTANT NOTE:

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Bear in mind to clone only the models in the list, if you try to copy something else, only at the end of the cloning process, (which lasts 30 minutes), you will see the message **CODE NOT FOUND** which means it's not possible to clone that model.



You will have wasted your time waiting for the process to be completed and the horse-shoe key already cut will work only mechanically.

<b>BRAND</b>	<b>MODEL</b>	<b>FROM</b>	<b>TO</b>
AUDI (D)	A2	2000	2003
AUDI (D)	A3	1997	2003
AUDI (D)	A4	1997	2003
AUDI (D)	A6	1997	2003
AUDI (D)	A8	1997	2003
AUDI (D)	Allroad	2000	2003
AUDI (D)	A4 Cabrio	1997	2003
AUDI (D)	Coupé	1997	2003
AUDI (D)	TT	1998	2003
SEAT (E)	Cordoba	2001	2003
SEAT (E)	Ibiza	2000	2003
SEAT (E)	Leon	1999	2003
SKODA (CZ)	Fabia	2000	2003
SKODA (CZ)	Felicia	1999	2003
SKODA (CZ)	Octavia	2001	2003
SKODA (CZ)	Superb	2002	2003
VOLKSWAGEN (D)	Bora	1998	2003
VOLKSWAGEN (D)	Gol	1999	2003
VOLKSWAGEN (D)	Golf	1998	2003
VOLKSWAGEN (D)	Jetta	2000	2003
VOLKSWAGEN (D)	New Beetle	1998	2003
VOLKSWAGEN (D)	Passat	1998	2003
VOLKSWAGEN (D)	Polo	2001	2003

The list of vehicles mentioned above can be integrated with new car models and it is subject to updates.

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## MEGAMOS® CRYPTO FOR KIA, CHEVROLET- DAEWOO AND PONTIAC!

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Bear in mind that from version 03.00 of 884 machine, the Megamos® Crypto for the models below will be copied only in the TKM head.

To clone the models below the TKM. Starter Kit doesn't need to be activated. The cloning will be done stand alone.

<b>BRAND</b>	<b>MODEL</b>	<b>FROM</b>	<b>TO</b>
CHEVROLET	Aveo	2006	2011
CHEVROLET	Kalos	2002	2006
CHEVROLET	Matiz	2001	2005
CHEVROLET	Matiz	2006	-
CHEVROLET	Tacuma	2000	2008
DAEWOO	Lacetti	2002	2004
DAEWOO	Lanos	2002	2004
DAEWOO	Leganza	2000	2008
DAEWOO	Nubira	2000	2002
DAEWOO	Nubira	2002	2006
KIA	Carnival	1999	2000
KIA	Clarus	1998	2001
KIA	Pride	1999	2001
KIA	Sedona	1999	2000
KIA	Shuma	1998	2001
KIA	Sportage	1999	2001
PONTIAC	G3	2010	-

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