



LASER PET TAG ENGRAVING MACHINE

EQUIPMENT RENTAL AGREEMENT & CUSTOMER RESPONSIBILITY FORM

+44 (0) 151 944 1187 | sales@nwkeys.co.uk | www.nwkeys.co.uk

The Old Fire Station, 51 Strand Rd, Bootle, Merseyside, L20 4BB. UK

CUSTOMER DETAILS

Business Name: _____

Contact name: _____

Job Title: _____

Telephone: _____

Email: _____

INSTALLATION ADDRESS

Address: _____

Postcode: _____

AGREEMENT SUMMARY

Equipment: Laser Pet Tag Engraving machine

Upfront Rental Payment: £1,000.00 +VAT

Weekly Rental: £30.00 +VAT

Minimum Rental Period: 4 Weeks

Ownership: Equipment remains the property of NW Keys Ltd at all times.



EQUIPMENT DETAILS & RENTAL TERMS

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EQUIPMENT SUPPLIED

Laser Pet Tag Engraving Machine

Model: _____

Serial Number: _____

Delivery Date: _____

ACCESSORIES SUPPLIED

☐ Laser Pet Tag Engraving Machine

☐ Full Height Machine Stand

OR

☐ Rotatable Tabletop Stand

☐ POS Display Signs

☐ Customer Display Samples / Engraved Samples

☐ Power Supply & Cables

☐ Software (where applicable)

☐ Training / Operating Guidance

☐ Other:

RENTAL PERIOD & PAYMENTS

Customer agrees:

- Initial Payment: £1,000.00 +VAT upfront before delivery.
- Weekly Rental: £30.00 +VAT per week thereafter, Billed monthly.
- Minimum Rental Period: 4 weeks.
- Cancellation Notice: 4 weeks.

After the minimum period, rental continues weekly until the machine is returned and all payments are settled.

Rental payments continue while the customer has possession of the equipment.



CUSTOMER RESPONSIBILITIES & EQUIPMENT CARE

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CUSTOMER USE OF EQUIPMENT

The Customer agrees to:

- Use the machine responsibly and as intended.
- Follow Pets R Family instructions and guidance.
- Take care of the machine, stand, and accessories.

The Customer may use the machine for their business and has the option to purchase and keep it for £5,000.00. Until paid in full, ownership remains with NWKeys Ltd.

The Customer must not modify, repair, or misuse the equipment.

LOCATION REQUIREMENTS

The machine must remain at the agreed installation address.

The Customer must not move or relocate the machine without written approval from NW Keys Ltd, including events, exhibitions, pop-up locations, or other premises.

CARE & DAMAGE RESPONSIBILITY

The Customer is responsible for damage caused by misuse, negligence, accidents, incorrect operation, careless handling, or unauthorised repairs.

Damage to the machine, stand, cables, or accessories may be charged.

Normal wear and tear is excluded.



WARRANTY, SUPPORT, INSURANCE & RETURN TERMS

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WARRANTY & SUPPORT

NW Keys Ltd provides support throughout the rental period. For faults caused by normal use, NW Keys Ltd will:

- Diagnose the issue.
- Provide technical support.
- Repair or replace where required.

Where a physical visit is required, the technician aims to attend within approximately 3–4 working days.

Warranty does not cover misuse, accidental damage, negligence, unauthorised repairs, or incorrect operation.

INSURANCE & SECURITY

The Customer is responsible for keeping the equipment secure and should maintain insurance covering:

- Theft.
- Loss.
- Fire.
- Accidental damage.

NW Keys Ltd accepts no responsibility for uninsured loss.

RETURN OF EQUIPMENT

If the Customer no longer requires the machine, they must:

- Notify NW Keys Ltd.
- Pay return shipping costs.
- Return the machine, stand, POS signs, samples, and all accessories.

The Customer remains responsible until the equipment has been received by NW Keys Ltd.



SIGNATURES & DELIVERY ACCEPTANCE

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CUSTOMER DECLARATION

By signing, the Customer confirms they:

- Have read and accepted this agreement.
- Understand the equipment remains the property of NW Keys Ltd.
- Accept responsibility for the equipment during the rental period.
- Agree to all payment and return conditions.

DELIVERY & EQUIPMENT ACCEPTANCE

Equipment Delivered:

- ☐ Laser Pet Tag Engraving Machine
- ☐ Full Height Stand / Rotatable Tabletop Stand
- ☐ POS Display Signs
- ☐ Customer Samples & Accessories

Condition:

- ☐ Received in good working condition.

Issues noted

The Customer confirms the equipment has been received and accepted.

SIGNATURES

Customer Signature: _____

Date: _____

NW Keys Ltd Representative: _____

Date: _____